



Immunization Program

Vaccine Incident Report

Follow the procedures below when your publicly purchased vaccine has experienced out-of-range storage temperatures. Use a separate report for each affected storage appliance.

1. Do not use or discard the affected vaccine.
2. Contact your Vaccine Coordinator or Alternate Vaccine Coordinator (if primary is unavailable).
3. Isolate the affected vaccine, mark the boxes with an "X," and post a clear "Do Not Use" sign.
4. If the situation is temporary or quickly remedied (w/in 3 hours), keep the vaccine in its original storage unit with the door closed.
5. If necessary, move the vaccine to a working storage unit or your emergency storage location. Be sure to monitor temperatures at this location.
6. Contact the Montana Immunization Program 444-5580.
7. Record the following information about the incident:

Facility Name: _____ VFC # _____

Reported by: _____ Telephone # _____ Date Reported _____

Storage Unit Involved: _____

(Use a separate report for each affected storage appliance.)

- When was the incident discovered? Date _____ Time _____ am/pm (circle one)
 - Room Temperature at time of discovery: _____ C / F
 - Temperature of storage unit at time of discovery: Refrigerator _____ C / F Freezer _____ C / F
(Record temperature for refrigerator and freezer if a combined unit.)
 - Last known temperature recording prior to incident: Date _____ Time _____ am/pm (circle one)
 - Temperature at last known recording: Refrigerator _____ C or F Freezer _____ C or F
(Record temperature for refrigerator and freezer if a combined unit.)
 - Time interval vaccine was exposed to out-of-range temperatures: _____ days _____ hrs _____ minutes
(Estimate the worst case scenario based on last recorded temperatures. If using a data logger, use the graphing function to determine the exact interval.)
 - Has the affected vaccine experienced previous temperature excursions? ____ Yes ____ No
8. Inventory the affected vaccine in columns 1–5 of the Vaccine Inventory Table on page 2 of this form.
 9. Contact the manufacturer of the affected vaccine to determine its viability. Use the contact information on page 2. The manufacturer will need the information recorded above to determine vaccine viability. Record the information from the manufacturer in columns 6–8 of the Vaccine Inventory Table.

Vaccine Inventory Table (Copy this page if you need more rows in the table.)

Vaccine Name	Manufacturer	Lot #	Expiration Date	# of Doses	Disposition per Manufacturer (i.e., viable, wasted, exp date changed, etc.)	Call Ref# or Representative's Name	Date of Call

10. If the manufacturer determines the vaccine is viable: a) Mark the date of this report next to the "X" on the package. This indicates that the vaccine has experienced a temperature excursion and references this report; b) If the expiration date of the vaccine has changed, clearly indicate the new expiration date on the package; and c) Return the vaccine to your inventory. Do not return vaccine to a malfunctioning storage unit until it can reliably maintain vaccine storage temperatures.
11. If the manufacturer determines that the vaccine is wasted: a) Fill out a Wasted and Expired Vaccine Return Form and follow the instructions on the form for returning the vaccine to McKesson; b) Contact the Montana Immunization Program (444-5580) for a shipping label; c) Account for the vaccine on your Monthly Vaccine Report.
12. To finish this report, provide the following information: Briefly describe the incident:

What steps will be taken to prevent this from happening in the future?

13. Once completed, Fax or mail this report to the Montana Immunization Program, PO Box 202951, 1400 Broadway, Helena, Montana 59620 , Fax 444-2920. This report serves as a record of the incident, the steps taken to determine vaccine viability, and the disposition of the affected vaccine. **Keep a copy for your records.**

Vaccine Manufacturer Contact Information

GlaxoSmithKline	919-305-3970	MedImmune	877-633-4411
Merck	800-637-2590	Novartis	800-244-7668
Sanofi Pasteur	800-822-2463	Wyeth	800-934-5556

MT Immunization Program use only.

Review initials/date _____
 Corrective Action Required ___ Yes ___ No
 Completed initials/date _____
 Vaccine Manager sign-off _____
 Entered in temp excursion database: _____